



FLINT NEIGHBORHOODS UNITED: Standing Together For Positive Change

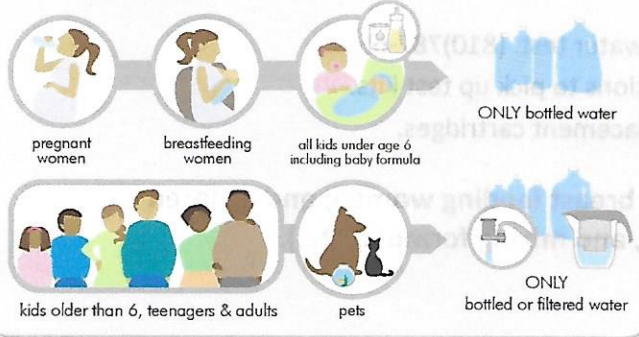
April 2016

### Flint Residents:

You and Your Family Need Water  
Here's a Quick Reference Guide to Making it Safe

March 17, 2016

#### What water is safe to drink?



#### What water can I use?

**unfiltered water**

**OK** to wash hands & bathe\*  
BUT: don't let it get into your (or your kids') mouth

**OK** to wash dishes  
BUT: use filtered water washing baby bottles & kids' cups

**filtered water**

**OK** to cook with

**OK** to brush teeth

**Boiling Water DOES NOT Remove Lead**

\*Rashes have many causes, but no medical link between unfiltered water and rashes has been found. If you have concerns, call your primary care provider or call 2-1-1.

#### What else should I do?

**Every morning**  
Run unfiltered cold water for at least 5 minutes to flush the pipes.

**Every week**  
Clean the aerators in all faucets and clean the screens in your water filters.

## Trusting Information getting information... can each of us help?

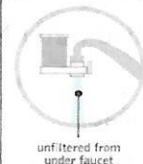
We hear this over and over..."She didn't even *know* she shouldn't drink the water! Too many words. Print is *too small*. I don't have a smartphone. The filter was on the counter, but they don't know how to install it." All of us reading this newspaper know someone who doesn't have an easy way, or *any* way to know the changing information.

*Did we say 'changing' information?* A member of our workgroup described this crisis and everything being done as: "building the airplane while we are flying it!" The information changes as we learn more and that means that we are sometimes delivering each other different, and perhaps outdated, information!

#### How do I use the filter?

- ▶ **First, check that it is NSF-Certified\*** to remove lead.
- ▶ **Follow the manual** that comes with your filter for correct installation.
- ▶ **Do not run hot water** through the filter.
- ▶ **Start with cold filtered water** then heat to cook.
- ▶ **Your hot water heater tank should be flushed regularly.** Follow manufacturer's instructions or contact a licensed professional for assistance.

You can run unfiltered water with the filter attached.



Turn lever for filtered water to flow from under the cartridge.



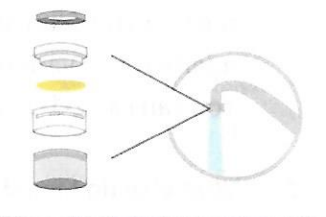
Change filter when indicator turns red. ♦



\*The U.S. EPA does not endorse NSF International, its products, services, or any product or service that displays the NSF International mark. U.S. EPA does not verify the product. U.S. EPA is aware that the certification mark belongs to an independent organization that certifies these products, and that there are other third-party testing services including U.S. and WQA.

#### Clean Faucet Aerators Weekly

- 1 Unscrew the end-piece of your faucet where the water comes out. This is the aerator. (Make note of how the pieces come off, to put back together. Parts vary.)
- 2 Remove the screen and rinse out any dirt that has collected.
- 3 Screw it back on.



#### Important Resources for Flint Residents

##### Medical Questions

**Rashes:** You can contact your primary care provider and call 2-1-1

**Blood tests:** You can contact your primary care provider, or call 810-257-3833

**Appearance or odor of your water**  
Call Flint Water Plant: 810-787-6537

##### Questions about safe water

- ▶ email [flintwater@epa.gov](mailto:flintwater@epa.gov)
- ▶ visit [www.epa.gov/Flint](http://www.epa.gov/Flint)
- ▶ call EPA's hotline: 810-434-5122

Twitter: @EPAGreatLakes  
Facebook: facebook.com/EPAGreatLakes

Flint: Our Community, Our Voice, The Courier and East Village Magazine joined the Communications Workgroup of the Flint Water Crisis Community Partners Working Together specifically to find ways to get the most important information to those who cannot, or do not use any of the available digital sources.

So far, 19 separate populations have been identified ranging from those who don't have or use websites to those who cannot read or use English to those who are homebound or homeless to newcomers to visually or hearing impaired. We expect to have a single information sheet prepared for each of these groups-and need advice from them and all of our readers on what will work best. Call us at 810-348-5332 and talk to us.

Today's EPA information is current and visual and too important to wait until a committee gets a finished document ready and into the hands of those who need it. So, TODAY we ask each of you to share this information to your block club, your church, your workplace and your neighborhood. Thank You!